

Exhibit B

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Server 

Date 3-1-21 Time 1:20pm

P/S

ANDERSON INVESTIGATIONS, INC #P101391
P.O. BOX 535, SLC, UT 84110 877-619-1110

**IN THE THIRD JUDICIAL DISTRICT COURT
IN AND FOR SALT LAKE COUNTY, STATE OF UTAH**

KRISTINE TAYLOR;

Plaintiff,

v.

ENUMCLAW PROPERTY AND
CASUALTY INSURANCE COMPANY; and
DOES 1-10, inclusive;

Defendants.

SUMMONS

Case No. 210901129
Judge Andrew Stone

STATE OF UTAH to the above-named Defendant:

Enumclaw Property and Casualty Insurance Company
c/o its registered agent,
CT Corporation System
1108 E. South Union Ave.
Midvale, UT 84047-2904
(801) 984-8160

You are hereby summoned and required to answer the attached Complaint within twenty-one (21) days after service of this summons. You must file your written answer with the Clerk of

the Court at the following address: Matheson Courthouse, 450 South State St., P.O. Box 1860, Salt Lake City, UT 84114-1860. You must also mail or deliver a copy of your answer to Plaintiff's attorney at the address listed above. If you fail to do so, judgment by default may be taken against you for the relief demanded in the Complaint, a copy of which is on file with the Court.

DATED this 26th day of February 2021.

STEELE ADAMS HOSMAN

/s/ Jeff Steele

Jeffrey J. Steele

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Attorneys for Plaintiff

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DOES 1-10, inclusive;

Defendants.

COMPLAINT AND JURY DEMAND

Case No.

Judge:

Discovery Tier 3

COMES NOW Plaintiff and complains of Defendants as follows:

PARTIES, JURISDICTION AND VENUE

1. This case is filed pursuant to Tier III of Rule 26 of the Utah Rules of Civil Procedure.
2. At all relevant times herein, Kristine Taylor ("Taylor") was a resident of Salt Lake County, Utah.

3. Upon information and belief, Defendant Enumclaw Property and Casualty Insurance Company (“Enumclaw”) does business in Salt Lake County, Utah, as a provider of auto insurance.

4. The conduct of Enumclaw which gives rise to this Complaint occurred in Salt Lake County, Utah.

5. Venue is proper in Salt Lake County, Utah.

GENERAL ALLEGATIONS

6. At all relevant times, Taylor was a covered insured under an automobile insurance policy including Underinsured Coverage and Personal Injury Protection Coverage issued and/or underwritten by Enumclaw (the “UIM Policy”).

7. At all relevant times, Enumclaw agreed under the UIM Policy to insure Taylor for the automobile coverages and risks describe in the UIM Policy. Enumclaw and Taylor understood and intended that the insurance coverage purchased by Taylor would provide financial security, financial protection and financial benefits to Taylor in the event of being injured in an auto accident, and in the event of being injured by an underinsured motorist.

8. Taylor fulfilled all of her duties and obligations under the UIM Policy and the contract with Enumclaw by timely paying all premiums charged by Enumclaw.

9. By entering into the insurance contract(s) and accepting premiums from Taylor, Enumclaw agreed to act in good faith, to deal fairly with Taylor, and to perform all its obligations as set forth in the UIM Policy and as mandated by Utah law.

10. On January 4, 2016, Taylor was in a rear-end collision caused by Jacob Adamson. As a result of the collision, Taylor incurred personal injuries, pain and suffering, and permanent impairment.

11. On or about September 1, 2020, Taylor settled with Mr. Adamson and his insurance carrier for policy limits of \$100,000. Jacob Adamson was underinsured.

12. Enumclaw waived its subrogation rights against Mr. Adamson by operation of law.

13. Following the collision, Taylor expected that medical bills, pain and suffering and other damages would be paid by Enumclaw as agreed under the UIM Policy. However, instead of paying for medical bills incurred within 30 days of being presented, Enumclaw delayed, refused to pay, and/or improperly discounted certain medical bills.

14. On or about July 17, 2018, Taylor tendered a claim to Enumclaw under the UIM Policy. Taylor also provided her medical bills and records, the accident report, and other information describing in detail her injuries and loss.

15. Enumclaw made an offer substantially below the injuries and loss suffered by Taylor. Enumclaw knew that its offer was too low and unfair given Taylor's injuries, impairments, and loss.

16. At the time Enumclaw made its offer, it was aware that Taylor had received permanent injuries and/or impairments as a result of the collision, and that he continues to suffer from the impact and results of the collision.

17. At the time Enumclaw made its offer, it was aware that its offer was unreasonable and unfair in light of the UIM Policy, its obligations under the UIM Policy and the law, and the information known to it.

18. At the time Enumclaw made its offer, it was aware that it had not acted in good faith to fairly and adequately investigate and evaluate Taylor's injuries, impairments, losses and claims.

19. Enumclaw's refusal to meet its obligations under the UIM Policy and to make reasonable and proper settlement offers has forced Taylor to file suit to obtain the UIM Policy benefits owed to him.

FIRST CAUSE OF ACTION – BREACH OF CONTRACT

20. Plaintiff hereby incorporates all previous allegations of this Complaint.

21. Enumclaw has contractual and legal obligations to pay Taylor all amounts owing to her under the UIM Policy. Enumclaw is obligated to diligently and promptly investigate the facts and to fairly evaluate Taylor's claims. Enumclaw also owes Taylor the obligation to act in good faith and to deal fairly with Taylor, and Enumclaw must not do any act that could deny her the benefits of her bargain under the insurance contract(s) with Enumclaw, or place its own economic interests above those of Taylor.

22. Enumclaw breached its contract with Taylor by, among other things:

- a. Acting in bad faith in not dealing fairly with Taylor;
- b. Acting in bad faith in analyzing, evaluating and adjusting Taylor's UIM claim;
- c. Placing its own economic interests over those of Taylor;
- d. Failing or refusing to pay certain medical bills in the manner required by the UIM Policy and Utah law;

- e. Making an unrealistically low settlement offer that was substantially below the reasonable value of the claim given Taylor's injuries, impairments and loss;
- f. Failing to properly, fairly, and fully investigate and evaluate Taylor's claims;
- g. Refusing to pay the fair value of Taylor's claims and refusing or failing to provide any justifiable basis for its unreasonably low offer;
- h. Forcing Taylor to file suit to force Enumclaw to honor its contractual obligations, and to incur substantial costs and fees as a result.

23. Due to Enumclaw's breach of contract, Taylor has suffered and continues to suffer general and consequential damages in an amount to be proven at trial, including without limitation, expectation damages, consequential damages, reliance damages and interest thereon.

**SECOND CAUSE OF ACTION – BREACH OF THE IMPLIED COVENANT
OF GOOD FAITH AND FAIR DEALING**

24. Plaintiff hereby incorporates all previous allegations of this Complaint.

25. By entering into the auto insurance contract and accepting premiums from Taylor, Enumclaw agreed to act in good faith and to deal fairly with Taylor.

26. In the absence of any reasonable basis for doing so, and with full knowledge of and a reckless disregard for, the foreseeable consequences of its acts and omissions, Enumclaw failed and refused to act in good faith and to deal fairly with Taylor by, among other things:

- a. Placing its own economic interests over those of Taylor;
- b. Failing or refusing to pay certain medical bills in the manner required by the UIM Policy and the law;
- c. Making an unrealistically low settlement offer that was substantially below the reasonable value of the claim given Taylor's injuries, impairments and loss;

- d. Failing to properly, fairly, and fully investigate and evaluate Taylor's claims;
- e. Refusing to pay the fair value of Taylor's claims and refusing or failing to provide any justifiable basis for its unreasonably low offer;
- f. Forcing Taylor to file suit to force Enumclaw to honor its contractual obligations, and to incur substantial costs and fees as a result.

27. Taylor has suffered and continues to suffer general and consequential damage and mental suffering as a result of Enumclaw's breach of its duty of good faith and fair dealing in amounts to be proven at trial.

28. Enumclaw knew or should have known that its wrongful acts and omissions were in violation of its obligations under the UIM Policy and Utah law.

29. Enumclaw's acts and omissions were willful and malicious, or manifested a knowing and reckless indifference toward, and a disregard of, Taylor's rights, and Enumclaw should be required to pay punitive damages in an amount to be determined by a jury.

**THIRD CAUSE OF ACTION – INTENTIONAL INFLICTION
OF EMOTIONAL DISTRESS**

30. Plaintiff hereby incorporates all previous allegations of this Complaint.

31. Enumclaw's conduct was outrageous and intolerable in that it offends the generally accepted standards of decency and morality.

32. Enumclaw engaged its conduct toward Taylor with the purpose of inflicting emotional distress, or, where any reasonable person would have known that such would result.

33. Enumclaw acted toward Taylor with reckless disregard of the probability of causing emotional distress.

34. Taylor suffered severe or extreme emotional distress which was proximately caused by Enumclaw's outrageous conduct.

35. Enumclaw's acts and omissions were willful and malicious, or manifested a knowing and reckless indifference towards, and disregard of, Taylor's rights, and Enumclaw should be required to pay punitive damages in an amount be determined by a jury.

JURY DEMAND

Plaintiff hereby demands trial by jury and tenders the associated statutory fee.

WHEREFORE, Plaintiff requests relief against Defendant as follows:

1. For special damages as established by proof;
2. For general damages as established by proof;
3. For interest on damages as permitted by law;
4. For attorneys' fees and costs as permitted by law;
5. For punitive damages in an amount to be determined at trial;
6. For such other and further relief as the Court deems just and equitable.

DATED this 26th day of February, 2021.

STEELE ADAMS HOSMAN

/s/ Jeff Steele

Jeffrey J. Steele

Justin Hosman

Alyssa J. Wood

Attorneys for Plaintiffs